
CHAPTER 37: PHARMACY BENEFITS MANAGEMENT SERVICES

SECTION: FREQUENT CONTACT INFORMATION**PAGE(S) 1**

DEPARTMENT	TELEPHONE NUMBER
Blue Cross/Blue Shield of Arkansas (Medicare Part B Carrier)	1-800-462-9666
Direct Deposit Problems	225-216-6370
Lock-In Unit	225-216-6245
Medicaid Eligibility	1-888-342-6207 or 1-877-242-2447
Medicaid Pharmacy Benefits Management Section	1-800-437-9101 or 225-342-9768
Medicaid Program Integrity Fraud Hotline	1-800-488-2917
Myers and Stauffer Helpdesk (LMAC Rate Questions)	1-800-591-1183
CIGNA(DMERC)	1-866-238-9652
Pharmacy Point of Sale (POS)	1-800-648-0790 or 225-216-6381 (After hours please call REVS line)
Provider Enrollment	225-216-6370
Recipient Eligibility Verification System (REVS)	1-800-776-6323 or 225-216-7387
TPN Prior Authorization Unit (Molina)	1-800-488-6334 225-928-5263
ULM Drug Prior Authorization Unit	1-866-730-4357 or 1-866-797-2329(fax)
Molina Provider Relations	1-800-473-2783 or 225-924-5040
Molina Webmaster	1-877-598-8753