CONTACT INFORMATION

Louisiana Medicaid Website

The Louisiana Medicaid website can be accessed at www.lamedicaid.com. Refer to the table below for the specific link to information that is found on the website.

Type of Assistance	Link Where Information is Found
Provider Fee Schedules	"Fee Schedules"
Preferred Drug List/Prior Authorization List	"Pharmacy * Prescribing Providers"
Electronic prior authorization	"Forms/Files/User Manuals" and then under the "User Manuals" link
List of acceptable procedure codes reimbursable with 80/AS modifiers	"ClaimCheck"
Medicaid provider manuals	"Provider Manuals"
Vaccine codes	"Fee Schedules" then "Immunization Fee Schedules Page" links
Information about Electronic Medicaid Eligibility Verification System (eMEVS)	"Forms/Files/User Manuals" link
Access the Electronic Clinical Drug Inquiry (e-CDI) application	"Provider Login"
EPSDT Periodicity Schedule	"Training/Policy Updates" Then "Provider Training Packets/Policy Updates" then "2018 Provider Training/Policy Updates" then "Professional Services Program 2018"

Gainwell Technologies

Louisiana Medicaid's fiscal intermediary, Gainwell Technologies, may be contacted for assistance with the following:

Type of Assistance	Contact
Who to contact for consideration of coverage of additional chemotherapeutic agents.	Gainwell Technologies -Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 Phone: 225-924-5040 or 1-800-473-2783 Fax: 225-216-6334
Who to contact when a service is not on the list of reimbursable services.	Gainwell Technologies -Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 Phone: 225-924-5040 or 1-800-473-2783 Fax: 225-216-6334
e-CDI technical support	Gainwell Technologies 1-877-598-8753
Prior Authorization Unit	Gainwell Technologies – Prior Authorization E-PA Fax: 225-216-6481
LDH Medicaid Dental Prior Authorization Unit Dental Prior Authorization **ONLY**	P.O. Box 91030 Baton Rouge, LA 70821-9030 Phone: (225) 384-0460 (Local) Fax: (225)389-8013
Provider Enrollment Unit	Gainwell Technologies – Provider Enrollment P.O. Box 80159 Baton Rouge, LA 70898 Phone: 225-216-6370, Fax: 225-216-6392
Provider Relations Unit	Gainwell Technologies - Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 Phone: 225-924-5040 or 1-800-473-2783 Fax: 225-216-6334
Recipient Eligibility Verification System (REVS)	Phone: 800-766-6323 Phone: 225-216-7387

Office of Public Health

Type of Assistance	Contact
Obtain a copy of the "Office of Public Health Certification of Informed Consent-Abortion"	Office of Public Health (504) 568-5330
Obtain an enrollment packet for 1. Vaccines for Children (VFC) 2. Louisiana Immunization Network for Kids Statewide (LINKS) Obtain information about vaccine availability	Office of Public Health (504) 838-5300
Access LINKS	https://linksweb.oph.dhh.louisiana.gov
Information about the Louisiana Childhood Lead Poisoning Prevention Program	http://www.ldh.la.gov/index.cfm/page/466
Obtain neonatal screening results	Genetic Diseases Program (504) 568-8248 or http://new.dhh.louisiana.gov/index.cfm/page/470

Pharmacy

Type of Assistance	Contact
Pharmacy PA Unit	University of Louisiana – Monroe College of Pharmacy 1800 Bienville Dr. Monroe, LA 71201-3765 Phone: 1-866-730-4357 Fax: 1-866-797-2329 (Do not send a cover sheet with the facsimile)
Pharmacy Benefits Management Section	Bureau of Health Services Financing Pharmacy Benefits Management Section (800) 437-9101

EarlySteps

Type of Assistance	Contact
Information about the EarlySteps program	http://new.dhh.louisiana.gov/index.cfm/page/139/n/139

Clinical Laboratory Improvement Amendments (CLIA)

Type of Assistance	Web Address
Information about CLIA	http://new.dhh.louisiana.gov/index.cfm/directory/detail/705

Centers for Disease Control and Prevention (CDC)

Type of Assistance	Office to Contact
Access the *Recommended Adult Immunization Schedule* from the CDC's Advisory Committee on Immunization Practice.	www.cdc.gov/vaccines under 'Immunization Schedules'
Guidelines about the CDC requirements for lead poisoning	http://www.cdc.gov/nceh/lead

Louisiana Medicare

Type of Assistance	Web Address
Information about Louisiana Medicare	https://medicare.com/state/louisiana-medicare/

National Physician Fee Schedule

Type of Assistance	Web Address
Access the National Physician Fee Schedule	https://www.cms.gov/apps/physician-fee-schedule/license-agreement.aspx

Appeals

Type of Assistance	Contact
To file an appeal	Division of Administrative Law - Health and Hospitals Section P. O. Box 4189 Baton Rouge, LA 70821-4189 Phone: (225) 342-0443, Fax: (225) 219-9823

Fluoride Varnish

Type of Assistance	Web Address
Accessing the *Smiles for Life* Caries Risk Assessment, Fluoride Varnish, and Counseling Module	[Smiles for Life: Caries Risk Assessment, Fluoride Varnish and Counseling](#)