
CHAPTER 5: PROFESSIONAL SERVICES

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CLAIMS FILING

Hard copy billing of professional services are billed on the CMS 1500 claim form. Items to complete are either **situational** or **required**. **Situational** information may be required in certain circumstances as detailed in the instructions below. **Required** information is needed for the claim to process.

Hard copy claims submitted with missing or invalid information in **required** fields will be returned unprocessed with a rejection letter listing the reason(s) the claim could not be processed. These claims cannot be processed until they are corrected and resubmitted by the provider.

Providers must submit hard copy claims to the fiscal intermediary at

Molina Medicaid Solutions
P.O. Box 91020
Baton Rouge, LA 70821

This appendix includes the following:

- Instructions for completing the CMS 1500 claim form
- Sample of CMS 1500 claim form

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CMS 1500 (08/05) INSTRUCTIONS FOR
PROFESSIONAL SERVICES

Locator #	Description	Instructions	Alerts
1	Medicare / Medicaid / Tricare Champus / Champva / Group Health Plan / Feca Blk Lung	Required -- Enter an "X" in the box marked Medicaid (Medicaid #).	
1a	Insured's I.D. Number	Required – Enter the recipient's 13 digit Medicaid ID number exactly as it appears when checking recipient eligibility through MEVS, eMEVS, or REVS. NOTE: The recipients' 13-digit Medicaid ID number must be used to bill claims. The CCN number from the plastic ID card is NOT acceptable. The ID number must match the recipient's name in Block 2.	
2	Patient's Name	Required – Enter the recipient's last name, first name, middle initial.	
3	Patient's Birth Date Sex	Situational – Enter the recipient's date of birth using six (6) digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example, 01 02 07). Enter an "X" in the appropriate box to show the sex of the recipient.	
4	Insured's Name	Situational – Complete correctly if the recipient has other insurance; otherwise, leave blank.	
5	Patient's Address	Optional – Print the recipient's permanent address.	
6	Patient Relationship to Insured	Situational – Complete if appropriate or leave blank.	
7	Insured's Address	Situational – Complete if appropriate or leave blank.	
8	Patient Status	Optional.	
9	Other Insured's Name	Situational – Complete if appropriate or leave blank.	

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Locator #	Description	Instructions	Alerts
9a	Other Insured's Policy or Group Number	<p>Situational – If recipient has no other insurance coverage, leave blank.</p> <p>If there is other coverage, the Louisiana assigned 6-digit TPL carrier code is required in this block (the carrier code list can be found at www.lamedicaid.com under the Forms/Files link).</p> <p>The EOB or EOBs from other insurance(s) must be attached to the hard copy claim.</p>	
9b	Other Insured's Date of Birth Sex	Situational – Complete if appropriate or leave blank.	
9c	Employer's Name or School Name	Situational – Complete if appropriate or leave blank.	
9d	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
10	Is Patient's Condition Related To:	Situational – Complete if appropriate or leave blank.	
11	Insured's Policy Group or FECA Number	Situational – Complete if appropriate or leave blank.	
11a	Insured's Date of Birth Sex	Situational – Complete if appropriate or leave blank.	
11b	Employer's Name or School Name	Situational – Complete if appropriate or leave blank.	
11c	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
11d	Is There Another Health Benefit Plan?	Situational – Complete if appropriate or leave blank.	
12	Patient's or Authorized Person's Signature (Release of Records)	Situational – Complete if appropriate or leave blank.	
13	Patient's or Authorized Person's Signature (Payment)	Situational – Obtain signature if appropriate or leave blank.	
14	Date of Current Illness / Injury / Pregnancy	Optional.	

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Locator #	Description	Instructions	Alerts
15	If Patient Has Had Same or Similar Illness Give First Date	Optional.	
16	Dates Patient Unable to Work in Current Occupation	Optional.	
17	Name of Referring Provider or Other Source	Situational – Complete if applicable. In the following circumstances, entering the name of the appropriate physician is required: <ul style="list-style-type: none"> • If services are performed by a CRNA, enter the name of the directing physician • If the recipient is a lock-in recipient and has been referred to the billing provider for services, enter the lock-in physician's name. • If the services are performed by an independent laboratory, enter the name of the referring physician. 	
17a	Unlabelled	Situational – If the recipient is linked to a primary care physician, the 7-digit PCP referral authorization number is required to be entered.	
17b	NPI	Optional – If the recipient is linked to a primary care physician, enter the PCP's 10-digit NPI referral authorization number.	
18	Hospitalization Dates Related to Current Services	Optional.	
19	Reserved for Local Use	Reserved for future use. Do not use.	
20	Outside Lab?	Optional.	
21	Diagnosis or Nature of Illness or Injury	Required -- Enter the most current ICD-9 numeric diagnosis code and, if desired, narrative description. NOTE: The ICD-9-CM "E" and "M" series diagnosis codes are not part of the current diagnosis file and should not be used when completing claims to be submitted to Medicaid.	The most specific diagnosis codes must be used. General codes are not acceptable
22	Medicaid Resubmission Code	Optional.	

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Locator #	Description	Instructions	Alerts
23	Prior Authorization Number	<p>Situational – Complete if appropriate or leave blank.</p> <p>If the services being billed must be prior authorized, the PA number is required to be entered.</p>	
24	Supplemental Information	<p>Situational - Applies to the detail lines for drugs and biologicals only.</p> <p>In addition to the procedure code, the 11 digit National Drug Code (NDC) is required for physician administered drugs and shall be entered in the shaded section of 24A through 24G.</p> <p>Claims for these drugs shall include the NDC from the label of the product administered.</p> <p>To report additional information related to HCPCS billed in 24D, providers administering drugs and biologicals must enter the Qualifier N4 followed by the 11 digit NDC. Do not enter a space between the qualifier and the NDC. Do not enter hyphens or spaces within the NDC.</p> <p>Providers should then leave one space and then enter the appropriate Unit Qualifier (see below) and the actual units administered.</p> <p>Leave 3 spaces and then enter the brand name as the written description of the drug administered in the remaining space.</p> <p>The following qualifiers shall be used when reporting NDC units:</p> <ul style="list-style-type: none"> • F2=International Unit • ML=Milliliter • GR=Gram • UN=Unit 	<p>Providers who administer drugs/biologicals must enter drug related information in the SHADED section of 24A-24G of the appropriate detail lines only.</p> <p>This information must be entered in addition to the procedure code(s).</p>
24A	Date(s) of Service	<p>Required -- Enter the date of service for each procedure billed.</p> <p>Either six-digit (MM DD YY) or eight digit (MM DD YYYY) format is acceptable.</p>	

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Locator #	Description	Instructions	Alerts
24B	Place of Service	Required -- Enter the appropriate place of service code for the services rendered.	
24C	EMG	<p>Situational – Complete if appropriate or leave blank.</p> <p>When required, enter the appropriate CommunityCARE emergency indicator in this field.</p> <p>Place a “3” when billing for services associated with moderate to high level emergency physician care (99283, 99284, 99285).</p> <p>Leave blank or place a ‘1’ when billing for services associated with low level emergency physician care (99281, 99282).</p>	
24D	Procedures, Services, or Supplies	Required -- Enter in the un-shaded area(s) the procedure code(s) for services rendered.	
24E	Diagnosis Pointer	<p>Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference number (“1”, “2”, etc.) in this block.</p> <p>More than one diagnosis/reference number may be related to a single procedure code.</p>	
24F	\$Charges	Required -- Enter usual and customary charges for the service rendered.	Usual and customary charges should be entered for the service rendered – not the Medicaid allowable.
24G	Days or Units	Required -- Enter the number of units billed for the procedure code entered on the same line in 24D	
24H	EPSDT Family Plan	Situational – Leave blank or enter a “Y” if services were performed as a result of an EPSDT referral.	
24I	I.D. Qual.	Optional.	

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Locator #	Description	Instructions	Alerts
24J	Rendering Provider I.D. #	Situational – If appropriate, entering the Rendering Provider's Medicaid Provider Number in the shaded portion of the block is required . Entering the Rendering Provider's NPI in the non-shaded portion of the block is optional .	
25	Federal Tax I.D. Number	Optional .	
26	Patient's Account No.	Situational – Enter the provider specific identifier assigned to the recipient. This number will appear on the Remittance Advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters.	
27	Accept Assignment?	Optional . Claim filing acknowledges acceptance of Medicaid assignment.	
28	Total Charge	Required – Enter the total of all charges listed on the claim.	
29	Amount Paid	Situational – If TPL applies and block 9A is completed, enter the amount paid by the other payor (including any contracted adjustments). Enter '0' if the third party did not pay. If TPL does not apply to the claim, leave blank.	
30	Balance Due	Situational – Enter the amount due after third party payment has been subtracted from the billed charges if payment has been made by a third party insurer.	
31	Signature of Physician or Supplier Including Degrees or Credentials Date	Required -- The claim form MUST be signed. The practitioner or the practitioner's authorized representative must sign the form. Signature stamps or computer generated signatures are acceptable, but must be initialed by the practitioner or authorized representative. If this signature does not have original initials, the claim will be returned unprocessed. Required -- Enter the date of the signature.	
32	Service Facility Location Information	Situational – Complete as appropriate or leave blank.	

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Locator #	Description	Instructions	Alerts
32a	NPI	Optional.	
32b	Unlabelled	Situational – Complete if appropriate or leave blank. When the billing provider is a CommunityCARE enrolled PCP, indicate the site number of the Service Location. The provider must enter the Qualifier “LU” followed by the three digit site number. Do not enter a space between the qualifier and site number (example “LU001”, LU002”, etc.)	If a PCP, enter Qualifier and service location site number.
33	Billing Provider Info & Ph #	Required -- Enter the provider name, address including zip code and telephone number.	
33a	NPI	Required – Enter the billing provider’s 10-digit NPI number	
33b	Unlabelled	Required – Enter the billing provider’s 7-digit Medicaid ID number.	

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1500

HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05

PICA <input type="checkbox"/>										PICA <input type="checkbox"/>									
1. MEDICARE <input type="checkbox"/> MEDICAID <input checked="" type="checkbox"/> TRICARE <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA <input type="checkbox"/> OTHER <input type="checkbox"/> (Medicare #) (Medicaid #) (Sponsor's SSN) (Member ID#) (SSN or ID) (SSN) (ID)										1a. INSURED'S I.D. NUMBER (For Program in Item 1) 1234567890123									
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) Lou, Jeannie										4. INSURED'S NAME (Last Name, First Name, Middle Initial)									
3. PATIENT'S BIRTH DATE MM DD YY 06 19 85										SEX M <input type="checkbox"/> F <input checked="" type="checkbox"/>									
5. PATIENT'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)										6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>									
7. INSURED'S ADDRESS (No., Street) CITY STATE ZIP CODE TELEPHONE (Include Area Code)										8. PATIENT STATUS Single <input type="checkbox"/> Married <input type="checkbox"/> Other <input type="checkbox"/>									
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)										10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (Current or Previous) YES <input type="checkbox"/> NO <input type="checkbox"/> b. AUTO ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/> PLACE (State) _____ c. OTHER ACCIDENT? YES <input type="checkbox"/> NO <input type="checkbox"/>									
11. INSURED'S POLICY GROUP OR FECA NUMBER										12. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>									
13. INSURED'S POLICY OR GROUP NUMBER TPL Carrier code if applicable										14. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>									
15. EMPLOYER'S NAME OR SCHOOL NAME										16. INSURANCE PLAN NAME OR PROGRAM NAME									
17. INSURANCE PLAN NAME OR PROGRAM NAME										18. RESERVED FOR LOCAL USE									
19. READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.																			
20. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED _____ DATE _____										21. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____									
22. DATE OF CURRENT ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) MM DD YY										23. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS, GIVE FIRST DATE MM DD YY									
24. NAME OF REFERRING PROVIDER OR OTHER SOURCE										25. PCP Auth # if applicable PCP NPI # if Applicable									
26. RESERVED FOR LOCAL USE										27. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY									
28. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line) 1. V2501										29. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input type="checkbox"/> NO									
30. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.										31. PRIOR AUTHORIZATION NUMBER									
32. DATE(S) OF SERVICE From MM DD YY To MM DD YY										33. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER									
34. PLACE OF SERVICE EMG										35. DIAGNOSIS POINTER									
36. FEDERAL TAX I.D. NUMBER SSN EIN										37. PATIENT'S ACCOUNT NO. LOU123456									
38. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) JB Ima Biller SIGNED _____ DATE 6/8/11										39. SERVICE FACILITY LOCATION INFORMATION a. NPI b. _____									
40. TOTAL CHARGE \$ 165.00										41. AMOUNT PAID \$ 165.00									
42. BILLING PROVIDER INFO & PH # Womens Health Clinic 985 Bird Rd Somewhere, LA 70808										43. BILLING PROVIDER ID # 1234567 1987654321 1234567 1987654321									

NUCC Instruction Manual available at: www.nucc.org

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