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**CHAPTER 5: PROFESSIONAL SERVICES**

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**SECTION 5.1: COVERED SERVICES****PAGE(S) 4**

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**Laboratory and Radiology Services**

Only policy regarding the performance of laboratory and radiology procedures in a physician's office is provided in this chapter.

Physicians may bill for laboratory and radiology services covered by Louisiana Medicaid only if a properly completed OFS Form 24 is included in their Medicaid enrollment file. This form must list all radiology and laboratory equipment and the capabilities of such equipment. Any time an equipment change occurs within the office, a new OFS Form 24 must be completed and sent to the fiscal intermediary's Provider Enrollment Unit. The new information must be on file prior to billing for the services rendered by such equipment. (See Appendix A for the Provider Enrollment Unit's contact information and Appendix B for a copy of the OFS Form 24)

Providers are not to bill Louisiana Medicaid for the full service of radiological/laboratory services that are not performed in their own offices. Tests which are sent to other facilities for processing are not to be billed to Louisiana Medicaid.

**Clinical Laboratory Improvement Amendments (CLIA) Certification**

CLIA claim edits are applied to all claims for lab services that require CLIA certification. Those claims that do not meet the required criteria will deny.

Claims are edited to ensure payment is not made to:

- Providers who do not have a CLIA certificate,
- Providers rendering services outside the effective dates of the CLIA certificate, and
- Providers submitting claims for services not covered by their CLIA certificate.

Louisiana Medicaid maintains a current provider CLIA file. Providers must submit a copy of the CLIA certification to the fiscal intermediary's Provider Enrollment Unit. (See Appendix A for contact information)

Once the CLIA certification has been added to the file, certification updates are made automatically via the Centers for Medicare and Medicaid's (CMS's) Online Survey, Certification and Reporting (OSCAR) process and are sent to Louisiana Medicaid without further provider involvement.

Providers with regular accreditation, partial accreditation, or registration certificate types are allowed by CLIA to bill for all lab codes. Providers **should not** include their CLIA certification number on claim forms.

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**CHAPTER 5: PROFESSIONAL SERVICES**

---

**SECTION 5.1: COVERED SERVICES****PAGE(S) 4**

---

Providers with waiver or provider-performed microscopy (PPM) certificate types may be paid for only those waiver and/or PPM codes approved for billing by CMS.

Providers with waiver or provider-performed microscopy (PPM) certificate wishing to bill for codes outside their restricted certificate types shall obtain the appropriate certificate through the Louisiana Medicaid's Health Standards Section.

Claim payments can only be made for dates of service falling within the particular certification dates governing those services.

Providers are to add the QW modifier to the procedure code for all CLIA waived tests.

Providers are notified of additions and deletions to the CLIA file through the Louisiana Medicaid *Provider Update* and remittance advice messages.

CLIA information can also be obtained using the CLIA link on the Louisiana Medicaid website. (See Appendix A for web address)

**Specimen Collection**

Physicians collecting specimens during the course of an evaluation and management service and forwarding them to an outside laboratory are not separately reimbursed for collection of the specimen. The collection of the specimen is considered incidental to the evaluation and management service.

**Billing for Radiology and Laboratory Procedures**

Providers must use the most appropriate Healthcare Common Procedure Coding System (HCPCS)/*Current Procedural Terminology* (CPT) code representing the service performed when submitting claims to Louisiana Medicaid. Guidelines indicated in the pertinent CPT manual shall be followed when billing for these services unless otherwise specifically directed in writing by Louisiana Medicaid.

It is the intent of Louisiana Medicaid that no more than the full service for a procedure be reimbursed. Physicians may not bill for both the professional component **and** the full service for the same patient for the same service when billing for radiology or laboratory procedures.

The physician must own or lease (and have on the premises) the equipment necessary to perform the "technical" aspect of the service when billing Louisiana Medicaid for full service. Payment for full service encompasses both the use of the equipment and the physician's professional services.

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**CHAPTER 5: PROFESSIONAL SERVICES**

---

**SECTION 5.1: COVERED SERVICES****PAGE(S) 4**

---

Certain procedures are a combination of a physician component and a technical component. When the physician component is reported separately, providers may bill the procedure code with the appropriate modifier to denote only the professional component. Louisiana Medicaid does not reimburse for the technical component separately.

**Prenatal Lab Panels**

The obstetric panel code is payable only once per pregnancy.

A complete urinalysis is payable only once per pregnancy per recipient per billing provider unless substantiated by a diagnosis such as those currently found in the *International Classification of Diseases, Ninth Revision, Clinical Modification* (ICD-9-CM) category of “Other Diseases of Urinary System” or “Infections of the genitourinary tract in pregnancy”. All lab work must be substantiated by appropriate diagnosis code.

**Reimbursement for Laboratory Procedures**

Reimbursement for clinical laboratory procedures shall not exceed 100% of the current year’s Medicare allowable. Reimbursement shall be the lower of billed charges or the fee on file, minus the amount which any third party coverage would pay.

**Reimbursement for Radiology Services**

Reimbursement for radiology services shall be the lower of billed charges or the fee on file, minus the amount which any third party coverage would pay. (See Appendix A for information on how to access the fee schedule)

**Radiology Utilization Management**

Primary care and specialty care providers must request prior authorization from the radiology utilization management (RUM) contractor for the following radiology service groups when the service is performed as a non-emergency outpatient procedure:

- Magnetic resonance imaging,
- Computerized tomography, and
- Nuclear cardiac imaging.

Prior authorization may be requested by phone, fax or online. (See Appendix A for contact information)

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**CHAPTER 5: PROFESSIONAL SERVICES**

---

**SECTION 5.1: COVERED SERVICES****PAGE(S) 4**

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Reimbursement to the rendering provider is contingent on an approved prior authorization for the non-emergency outpatient procedures listed above.

Additional information is available on the Louisiana Medicaid website. (See Appendix A for web address).