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**CHAPTER 40: RURAL HEALTH CLINICS** 

**APPENDIX D: CLAIMS FILING** 

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#### **CLAIMS FILING**

This appendix contains the information about the following:

- Instructions for billing using the CMS-1500 Claim Form
- Example of the CMS-1500 Claim Form
- Instructions for adjusting or voiding a CMS-1500 claim using the 213 Adjustment/Void Form
- Example of 213 Adjustment/Void Form
- Instructions for billing using the ADA Dental Claim Form
- Example of the ADA Dental Claim Form
- Instructions for adjusting or voiding an ADA claim using the 209 Adjustment/Void Form
- Example of the 209 Adjustment/Void Form
- Instructions for adjusting or voiding an ADA claim using the 210 Adjustment/Void Form
- Example of the 210 Adjustment/Void Form

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## CMS 1500 (08/05) Billing Instructions for RHC Services

Rural Health Clinic (RHC) services are billed on the CMS-1500 (08/05) claim form or electronically in the 837P transaction.

Items to be completed are either required or situational.

- **Required** information must be entered in order for the claim to process. Claims submitted with missing or invalid information in these fields will be returned unprocessed to the provider with a rejection letter listing the reason(s) the claims are being returned or will be denied through the system. These claims cannot be processed until corrected and resubmitted by the provider.
- **Situational** information may be required (but only in certain circumstances as detailed in the instructions that follow).

Claims should be submitted to:

Molina Medicaid Solutions P.O. Box 91020 Baton Rouge, LA 70821

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# CMS 1500 (08/05) Billing Instructions for RHC Services

Locator #	Description	Instructions	Alerts
1	Medicare / Medicaid / Tricare Champus / Champva / Group Health Plan / Feca Blk Lung	Required Enter an "X" in the box marked Medicaid (Medicaid #).	
1a	Insured's I.D. Number	Required – Enter the recipient's 13 digit Medicaid ID number exactly as it appears when checking recipient eligibility through MEVS, eMEVS, or REVS.  NOTE: The recipients' 13-digit Medicaid ID number must be used to bill claims. The CCN number from the plastic ID card is NOT acceptable. The ID number must match the recipient's name in Block 2.	
2	Patient's Name	<b>Required</b> – Enter the recipient's last name, first name, middle initial.	
3	Patient's Birth Date Sex	Required – Enter the recipient's date of birth using six (6) digits (MM DD YY). If there is only one digit in this field, precede that digit with a zero (for example, 01 02 07).  Enter an "X" in the appropriate box to show the sex of the	
4	Insured's Name	recipient.  Situational – Complete correctly if the recipient has other	
4		insurance; otherwise, leave blank.	
5	Patient's Address	Optional – Print the recipient's permanent address.	
6	Patient Relationship to Insured	Situational – Complete if appropriate or leave blank.	
7	Insured's Address	Situational – Complete if appropriate or leave blank.	
8	Patient Status	Optional.	
9	Other Insured's Name	Situational – Complete if appropriate or leave blank.	
9a	Other Insured's Policy or Group Number	Situational – If recipient has no other coverage, leave blank.  If there is other coverage, the state assigned 6-digit TPL carrier code is required in this block. This code is returned through MEVS recipient eligibility inquiries as the Network Plan Identifier. The MEVS application is located on the secure portal of the web site, <a href="www.lamedicaid.com">www.lamedicaid.com</a> . (The carrier code list can be found at <a href="www.lamedicaid.com">www.lamedicaid.com</a> under the Forms/Files link)  Make sure the EOB or EOBs from other insurance(s) are attached to the claim.	
9b	Other Insured's Date of Birth Sex	Situational – Complete if appropriate or leave blank.	

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Locator #	Description	Instructions	Alerts
9c	Employer's Name or School Name	Situational – Complete if appropriate or leave blank.	
9d	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
10	Is Patient's Condition Related To:	Situational – Complete if appropriate or leave blank.	
11	Insured's Policy Group or FECA Number	Situational – Complete if appropriate or leave blank.	
11a	Insured's Date of Birth Sex	Situational – Complete if appropriate or leave blank.	
11b	Employer's Name or School Name	Situational – Complete if appropriate or leave blank.	
11c	Insurance Plan Name or Program Name	Situational – Complete if appropriate or leave blank.	
11d	Is There Another Health Benefit Plan?	Situational – Complete if appropriate or leave blank.	
12	Patient's or Authorized Person's Signature (Release of Records)	Situational – Complete if appropriate or leave blank.	
13	Patient's or Authorized Person's Signature (Payment)	Situational – Obtain signature if appropriate or leave blank.	
14	Date of Current Illness / Injury / Pregnancy	Optional.	
15	If Patient Has Had Same or Similar Illness Give First Date	Optional.	
16	Dates Patient Unable to Work in Current Occupation	Optional.	
17	Name of Referring Provider or Other Source	Situational – Complete if applicable.	
17a	Unlabelled	Optional.	If the claim date of service is prior to the elimination of the CommunityCARE Program and it is applicable, the PCP's 7-digit referral authorization number must be entered in block 17a.
17b	NPI	Optional.	

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Locator #	Description	Instructions	Alerts
18	Hospitalization Dates Related to Current Services	Optional.	
19	Reserved for Local Use	Reserved for future use. Do not use.	Usage to be determined.
20	Outside Lab?	Optional.	
21	Diagnosis or Nature of Illness or Injury	Required Enter the most current ICD-9 numeric diagnosis code and, if desired, narrative description.	
22	Medicaid Resubmission Code	Optional.	
•	Prior Authorization	Situational – Complete if appropriate or leave blank.	
23	Number	If the services being billed must be Prior Authorized, the 9 digit numeric PA number is <b>required</b> to be entered.	
		Situational – Applies to the detail lines for drugs and biologicals only.	
	Supplemental Information	CURRENTLY, THIS IS NOT A REQUIREMENT FOR RHC PROVIDERS.	CURRENTLY, RHC PROVIDERS ARE
		In addition to the procedure code, the National Drug Code (NDC) is required by the Deficit Reduction Act of 2005 for physician-administered drugs and shall be entered in the shaded section of 24A through 24G. Claims for these drugs shall include the NDC from the label of the product administered.	NOT REQUIRED TO ENTER THIS INFORMATION.
24		To report additional information related to HCPCS codes billed in 24D, physicians and other providers who administer drugs and biologicals must enter the <b>Qualifier N4</b> followed by the <b>NDC</b> . Do not enter a space between the qualifier and the NDC. Do not enter hyphens or spaces within the NDC.	Physicians and other provider types who administer drugs and biologicals must enter this new drugrelated information in
		Providers should then leave one space then enter the appropriate <b>Unit Qualifier</b> (see below) and the <b>actual units administered</b> . Leave three spaces and then enter the brand name as the written description of the drug administered in the remaining space.	the SHADED section of 24A – 24G of appropriate detail lines only.
		The following qualifiers are to be used when reporting NDC units:  F2 International Unit ML Milliliter GR Gram	This information must be entered in addition to the procedure code(s).
		ML Milliliter	

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Locator #	Description	Instructions	Alerts
		Required Enter the date of service for each procedure.	
24A	Date(s) of Service	Either six-digit (MM DD YY) or eight-digit (MM DD YYYY) format is acceptable.	
24B	Place of Service	<b>Required</b> Enter the appropriate place of service code for the services rendered.	
24C	EMG	Situational – Complete if appropriate or leave blank.	This indicator was formerly entered in block 24I.
		Required Enter the procedure code(s) for services rendered in the un-shaded area(s).	Enter the appropriate encounter procedure on the first line.
24D	Procedures, Services, or Supplies	Encounter Codes:         RHC encounter visit: T1015         RHC obstetrical service: T1015 w/TH modifier.         RHC EPSDT service: T1015 w/EP modifier.	If both the encounter code and the detail line(s) are not
		In addition to the encounter code, it is necessary to indicate on subsequent lines the specific services provided by entering the individual procedure code and description for each service rendered.	present, the claim will deny.
24E	Diagnosis Pointer	Required – Indicate the most appropriate diagnosis for each procedure by entering the appropriate reference number ("1", "2", etc.) in this block.	
		More than one diagnosis/reference number may be related to a single procedure code.	
24F	\$Charges	Required Enter usual and customary charges for the service rendered.	
24G	Days or Units	Required Enter the number of units billed for the procedure code entered on the same line in 24D	
24H	EPSDT Family Plan	Situational – Leave blank or enter a "Y" if services were performed as a result of an EPSDT referral.	
241	I.D. Qual.	Optional. If possible, leave blank for Louisiana Medicaid billing.	The revised form accommodates the entry of I.D. Qual.
24J	Rendering Provider I.D. #	Situational – If appropriate, entering the Rendering Provider's Medicaid Provider Number in the shaded portion of the block is required.	
	-	Entering the Rendering Provider's NPI in the non-shaded portion of the block is <b>optional</b> at this time.	
25	Federal Tax I.D. Number	Optional.	
26	Patient's Account No.	Situational – Enter the provider specific identifier assigned to the recipient. This number will appear on the Remittance Advice (RA). It may consist of letters and/or numbers and may be a maximum of 20 characters.	

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Locator #	Description	Instructions	Alerts
27	Accept Assignment?	<b>Optional.</b> Claim filing acknowledges acceptance of Medicaid assignment.	
28	Total Charge	Required – Enter the total of all charges listed on the claim.	
29	Amount Paid	Situational – If TPL applies and block 9A is completed, enter the amount paid by the primary payor.  Enter '0' if the third party did not pay.  If TPL does not apply to the claim, leave blank.	
30	Balance Due	Situational – Enter the amount due after third party payment has been subtracted from the billed charges if payment has been made by a third party insurer.	
31	Signature of Physician or Supplier Including Degrees or Credentials	Optional.	
	Date	Optional.	
32	Service Facility Location Information	Situational – Complete as appropriate or leave blank.	
32a	NPI	Optional.	The revised form accommodates entry of the Service Location NPI.
		Situational – Complete if appropriate or leave blank.	
32b	Unlabelled	If site numbers are applicable, the provider must enter the <b>Qualifier LU</b> followed by the <b>three digit site number</b> . Do not enter a space between the qualifier and site number (example "LU001").	
33	Billing Provider Info & Ph #	Required Enter the provider name, address including zip code and telephone number.	
33a	NPI	Optional – Enter the billing provider's NPI number.	
33b	Unlabelled	Required – Enter the billing provider's 7-digit Medicaid ID number.	Format change with addition of 33a and 33b for provider numbers.

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## **Example of CMS-1500 Claim Form**

1500 IEALTH INSURANCE CLAIM FORM			
PPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE 08/05			
∏PICA			PICA T
- CHAMPIIS -	MPVA GROUP HEALTH PLAN BLK LUNG (SSN) or ID) (SSN) (I.	7) 14. INSURED'S I.D. NUMBER 5632147896325	(For Program in Item 1)
PATIENT'S NAME (Last Name, First Name, Middle Initial)  Betsey Ross	3. PATIENT'S BIRTH DATE SEX	4. INSURED'S NAME (Last Name, First Name,	Middle Initial)
PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED	7. INSURED'S ADDRESS (No., Street)	
ITY STA	Self Spouse Child Other	OITY	STATE
317	Single Married Other	7	STATE
P CODE TELEPHONE (Include Area Code)	Full-Time Part-Time	ZIP CODE TELEPHON	E (Include Area Code)
OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	Employed Student Student 10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP OR FECA N	) IMBER
,	The state of the s		
OTHER INSURED'S POLICY OR GROUP NUMBER  TPL carrier code if applicable	a. EMPLOYMENT? (Current or Previous)	a. INSURED'S DATE OF BIRTH	SEX F
OTHER INSURED'S DATE OF BIRTH SEX	b. AUTO ACCIDENT? PLACE (S	i i	
M F	YES NO		
EMPLOYER'S NAME OR SCHOOL NAME	c. OTHER ACCIDENT?	c. INSURANCE PLAN NAME OR PROGRAM N	IAME
INSURANCE PLAN NAME OR PROGRAM NAME	10d. RESERVED FOR LOCAL USE	d. IS THERE ANOTHER HEALTH BENEFIT PL	AN?
READ BACK OF FORM BEFORE COMPLE	TING & CICANING THIS FORM	YES NO If yes, return to 13. INSURED'S OR AUTHORIZED PERSON'S	and complete item 9 a-d.
<ol> <li>PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize to process this claim. I also request payment of government benefits e below.</li> </ol>	the release of any medical or other information necess	payment of medical benefits to the undersig services described below.	
SIGNED	DATE	SIGNED	
4. DATE OF CURRENT:  MM   DD   YY  INJURY (Accident) OR PREGNANCY(LMP)	15. IF PATIENT HAS HAD SAME OR SIMILAR ILLN GIVE FIRST DATE MM DD YY	FROM TO	
7. NAME OF REFERRING PROVIDER OR OTHER SOURCE	17a. 17b. NPI	18. HOSPITALIZATION DATES RELATED TO MM   DD YY	OURRENT SERVICES MM   DD   YY
RESERVED FOR LOCAL USE		20. OUTSIDE LAB? \$ C	HARGES
DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items	1, 2, 3 or 4 to Item 24E by Line)	22. MEDICAID RESUBMISSION CODE ORIGINAL R	
149 0	3		EF. NO.
		23. PRIOR AUTHORIZATION NUMBER	abla
	4. L	Prior auth # if applic	J. RENDERING
	Explain Unusual Circumstances) DIAGN HCPCS   MODIFIER POIN	OD Family ID.	PROVIDER ID. # 1236548
01 10 12 01 10 12 72 7	1015	1 145 00 1 NPI	1236549875
			1236548
1 10 12 01 10 12 72 9	9213	1 0 00 1 NPI	1236549875
		NPI	
		NPI	
		NFT NFT	
		NPI	
		NPI	
5. FEDERAL TAX I.D. NUMBER SSN EIN 26. PATIEN	T'S ACCOUNT NO. 27. ACCEPT ASSIGNME For govi. claims, see back		
I. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. SERVIC	YES NO  E FACILITY LOCATION INFORMATION	\$ 145 00 \$	145 00
INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse		Always Open RHC <sup>(</sup> 123 Main St.	,
apply to this bill and are made a part thereof.)		Any Town, LA 70000	1
Ima Biller 2/1/12 a.	NPI b.	a 1326547895 123456	
UNIL DATE			

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## Adjustments and Voids

#### Completing the 213 Adjustment/Void Form

The 213 adjustment/void form is used to adjust or void incorrect payments on the CMS-1500. These forms may be obtained from Molina Medicaid Solutions by calling Provider Relations at (800) 473-2783 or at <a href="https://www.lamedicaid.com">www.lamedicaid.com</a> using the Forms/Files/User Guides link. Instructions and an example of a completed 213 adjustment form are shown on the following pages.

If a claim has been paid using the 837P claim transaction, an adjustment or void may be submitted electronically or by using the Molina 213 adjustment/void form.

Only **one** claim line can be adjusted or voided on each adjustment/void form.

Only a **paid** claim can be adjusted or voided. Denied claims must be corrected and resubmitted – not adjusted or voided.

Only the paid claim's most recently approved control number can be adjusted or voided. For example:

- 1. A claim is approved on the remittance advice dated 07/17/2010, ICN 0198156789000.
- 2. The claim is adjusted on the remittance advice dated 12/11/2010, ICN 0345126742100
- 3. If the claim requires further adjustment or needs to be voided, the most recently approved Control number (0345126742100) and RA date (12/11/2010) must be used.

Claims paid to an incorrect provider number or for the wrong Medicaid recipient cannot be adjusted. They must be voided and corrected claims submitted.

To file an adjustment, the provider should complete the adjustment as it appears on the original claim form, changing the item that was in error to show the way the claim should have been billed. The approved adjustment will replace the approved original and will be listed under the "adjustment" column on the RA. The original payment will be taken back on the same RA in the "previously paid" column. An example of an adjustment appears within this document.

To file a void, the provider must enter all the information from the original claim exactly as it appeared on the original claim. When the void claim is approved, it will be listed under the "void" column of the RA and a corrected claim may be submitted (if applicable).

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#### Filing Adjustments for a Medicare/Medicaid Claim

When a provider has filed a claim with Medicare, Medicare reimburses the claim, and the claim becomes a "crossover" to Medicaid for consideration of payment of the Medicare deductible and/or co-insurance/co-payment.

If, at a later date, it is determined that Medicare has overpaid or underpaid, the provider should re-bill Medicare for a corrected payment. If these adjustments do not "crossover" from Medicare to Medicaid, the provider must submit the adjustment hard copy.

In these cases, it is necessary for the provider to file a hard copy adjustment claim (Molina Form 213) with Medicaid. These should be sent with a copy of the most recent Medicare explanation of benefits and the original explanation of benefits attached to:

Molina Medicaid Solutions Attention: Crossover Adjustments P.O. Box 91023 Baton Rouge, LA 70821

In addition, the provider should write "2X7" at the top of the adjustment/void form to indicate the adjustment is for a Medicare/Medicaid claim.

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#### **Instructions for Completing the 213 Adjustment/Void Form**

- 1. **REQUIRED** ADJ/VOID—Check the appropriate block
- 2. **REQUIRED** Patient's Name
  - a. Adjust Print the name exactly as it appears on the original claim if not adjusting this information.
  - b. Void Print the name exactly as it appears on the original claim.
- 3. **REQUIRED** Patient's Date of Birth
  - a. Adjust Print the date exactly as it appears on the original claim if not adjusting this information.
  - b. Void Print the name exactly as it appears on the original claim.
- 4. **REQUIRED** Medicaid ID Number Enter the 13 digit recipient ID number.
- 5. Patient's Address and Telephone Number
  - a. Adjust Print the address exactly as it appears on the original claim.
  - b. Void Print the address exactly as it appears on the original claim.
- 6. **REQUIRED** Patient's Sex
  - a. Adjust Print this information exactly as it appears on the original claim if not adjusting this information.
  - b. Void Print this information exactly as it appears on the original claim.
- 7. Insured's Name Leave blank.
- 8. Patient's Relationship to Insured Leave blank.
- 9. Insured's Group No. Complete if appropriate or blank.
- 10. Other Health Insurance Coverage Complete with 6-digit TPL carrier code if appropriate or leave blank.

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- 11. Was Condition Related to Leave blank.
- 12. Insured's Address Leave blank.
- 13. Date of Leave blank.
- 14. Date First Consulted You for This Condition Leave blank.
- 15. Has Patient Ever had Same or Similar Symptoms Leave blank.
- 16. Date Patient Able to Return to Work Leave blank.
- 17. Dates of Total Disability-Dates of Partial Disability Leave blank.
- 18. Name of Referring Physician or Other Source Leave blank.
- 18a. Referring ID Number Leave blank.
- 19. For Services Related to Hospitalization Give Hospitalization Dates Leave blank
- 20. Name/Address of Facility Where Services Rendered (if other than home or office) Leave blank
- 21. Was Laboratory Work Performed Outside of Office Leave blank.
- 22. **REQUIRED** Diagnosis of Nature of Illness
  - a. Adjust Print the information exactly as it appears on the original claim if not adjusting the information.
  - b. Void Print the information exactly as it appears on the original claim.
- 23. Attending Number Leave this space blank.
- 24. Prior Authorization # Enter the PA number if applicable or leave blank.
- 25. **REQUIRED** A through F
  - a. Adjust Print the information exactly as it appears on the original claim if not adjusting the information.
  - b. Void Print the information exactly as it appears on the original claim.

LOUISI	ANA	MEDIC	AID P	ROGR	$\mathbf{AM}$
				$\mathbf{n}$	7 <b>3</b> 1 7 <b>1</b>

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- 26. **REQUIRED** Control Number Print the correct Control Number as shown on the remittance advice.
- 27. **REQUIRED** Date of remittance advice that Listed Claim was Paid Enter MM DD YY from RA form.
- 28. **REQUIRED** Reasons for Adjustment Check the appropriate box if applicable, and write a brief narrative that describes why this adjustment is necessary.
- 29. **REQUIRED** Reasons for Void Check the appropriate box if applicable, and write a brief narrative that describes why this void is necessary.
- 30. Leave blank.
- 31. **REQUIRED** Physician's or Supplier's Name, Address, Zip Code and Telephone Number Enter the requested information appropriately plus the seven (7) digit Medicaid provider number. *The form will be returned if this information is not entered.*
- 32. Patient's Account Number Enter the patient's provider-assigned account number.

**REQUIRED** items must be completed or form will be returned.

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MAIL TO: UNISYS P.O. BOX 91022 BATON ROUGE, LA 70821 (800) 473-2783 924-5040 (IN BATON ROUGE)	<b>DEPARTMENT O</b> I BUREAU OF HE MEDICAL A PROVI	E OF LOUISIANA F HEALTH AND HOSPIT SALTH SERVICE FINANCING SSISTANCE PROGRAM IDER BILLING FOR SURANCE CLAIM FORM						
ADJ. VOID				FOF	R OFFICE US	E ONLY		•
PATIENT AND INSURED (SUBSCRI	IBER) INFORMATION							
PATIENT'S NAME (LAST NAME, FIRST N	NAME, MIDDLE INITIAL)	PATIENT'S DATE OF BIR			AID ID NUMBER			
Adalam, Mary		06/11/8	9		234567	78912	234	
5 PATIENT'S ADDRESS (STREET, CITY, ST	TATE, ZIP CODE)	6 PATIENT'S SEX MALE	FEMALE	7 INSURE	:D'S NAME			
		8 PATIENT'S RELATIONSHIP TO SELF SPOUSE	l l	9 INSURE	D'S GROUP NO	. (OR GRO	UP NAM	IE)
TEL 500005 NO		SELF SPOUSE	CHILD OTHER					
TELEPHONE NO.  10 OTHER HEALTH INSURANCE COVERAGE : ENTER N PLAN NAME AND ADDRESS AND POLICY OR MEDIC	NAME OF POLICYHOLDER AND	WAS CONDITION RELAT	TED TO:	12 INSURE	D'S ADDRESS (	STREET, C	CITY, STA	ATE, ZIP CODE)
	ALASSIS IANGE NUMBER.	A. PATIENT'S E	MPLOYMENT					
060606		B. AN AUTO AC						
		YES	NO					
PHYSICIAN OR SUPPLIER INFORM		W 0.175 5	50 VOLUES =	000000		D 04::===	D 01: ***	AD CVAIDTO 1400
IS DATE OF ILLNES	SS (FIRST SYMPTOM) OR Y (ACCIDENT) OR NANCY (LMP)	14 DATE FIRST CONSULT THIS CONDITION	EU YOU FOR					AR SYMPTOMS?
CIDATE PATIENT ABLE TO DAT	NANCY (LMP) TES OF TOTAL DISABILITY			YES DATES OF	PARTIAL DISA	BILITY		
RETURN TO WORK		1						
FROM  IS NAME OF REFERRING PHYSICIAN OR O		THROUGH ID NUMBER		FROM 19 FOR SERV	ICES RELATED TO	HOSPITALIZ	THRC ZATION GIV	DUGH VE HOSPITALIZATION DATES
				ADMITTE	D	1	DISCI	HARGED
20 NAME AND ADDRESS OF FACILITY WH	ERE SERVICES RENDERED (IF O	THER THAN HOME OR OFFICE	)			ORK PERF		OUTSIDE OF OFFICE?
				YES		NO	C	HARGES
A. DATE(S) OF SERVICE	B. PLACE OF SERVICE		DI	D IAGNOSIS CODE	E	DAYS OR UNITS	EPSDT FAMILY PLAN	TPL\$
MM DD YY MM DI	D YY SERVICE	PROCEDURE		CODE	CHARGES	UNITS	PLAN	
MM DD YY MM DI	D YY	PROCEDURE		CODE 1	145.00		PLAN	45.00
MM DD YY MM DI	16 12 72 THIS IS FOR CORRECT		AID ITEM. (THE	1 DATE	145.00	0 1		45.00 ISTED CLAIM WAS PAID
04 16 12 04 1  23 CONTROL NUMBER  2076156789501  23 REASONS FOR ADJUSTMENT  X 01 THIRD PARTY LIABILITY RE	I6 12 72 T	T1015  R CHANGING OR VOIDING A F CONTROL NUMBER AS SH	PAID ITEM. (THE OWN ON THE RED.)	1 DATE	145.00	0 1		
04 16 12 04 1  SECONTROL NUMBER  2076156789501  23REASONS FOR ADJUSTMENT	I6 12 72 T	T1015  R CHANGING OR VOIDING A F CONTROL NUMBER AS SHOE ADVICE IS ALWAYS REQUIRED.	PAID ITEM. (THE OWN ON THE RED.)	1 DATE	145.00	0 1		
04 16 12 04 1  29 CONTROL NUMBER 2076156789501  29 REASONS FOR ADJUSTMENT  X 01 THIRD PARTY LIABILITY RE 02 PROVIDER CORRECTIONS	I6 12 72 T	T1015  R CHANGING OR VOIDING A F CONTROL NUMBER AS SHOE ADVICE IS ALWAYS REQUIRED.	PAID ITEM. (THE OWN ON THE RED.)	1 DATE	145.00	0 1		
04 16 12 04 1  23 CONTROL NUMBER  2076156789501  23 REASONS FOR ADJUSTMENT  X 01 THIRD PARTY LIABILITY RE 02 PROVIDER CORRECTIONS 03 FISCAL AGENT ERROR	ECOVERY  RECOVERY	T1015  R CHANGING OR VOIDING A F CONTROL NUMBER AS SHOE ADVICE IS ALWAYS REQUIRED.	PAID ITEM. (THE OWN ON THE RED.)	1 DATE	145.00	0 1		
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**CHAPTER 40: RURAL HEALTH CLINICS** 

**APPENDIX D: CLAIMS FILING** 

**PAGE(S) 30** 

## **ADA Claim Form Billing Instructions for RHC Services**

#### Medicaid EPSDT Dental, EDSPW and Adult Denture Program Services

The 2006 American Dental Association Claim Form is the only hardcopy dental claim form accepted for Medicaid reimbursement of services provided under the Medicaid EPSDT Dental Program, EDSPW Program or Adult Denture Program. These claim forms may be obtained by contacting the American Dental Association or your dental supply company.

The following billing instructions correspond to the 2006 ADA Claim Form.

**Required** information must be entered to ensure claims processing.

**Situational** information may be <u>required</u> only in certain situations as detailed in each instruction item.

Information on the claim form may be handwritten or computer generated and must be legible and completely contained in the designated area of the claim form.

EPSDT Dental Program, EDSPW Program and Adult Denture Program claims should be submitted to:

Molina Medicaid Solutions P. O. Box 91022 Baton Rouge, LA 70821

**CHAPTER 40: RURAL HEALTH CLINICS** 

APPENDIX D: CLAIMS FILING PAGE(S) 30

# **ADA Claim Form Billing Instructions for RHC Services**

Locator #	Description	Instructions	Alerts
1	Type of Transaction	Required Check applicable box to designate whether the claim is a statement of actual services or a request for prior authorization.  Situational – Check box marked "EPSDT Title XIX" if patient is Medicaid eligible and under 21 years of age.  If block is not checked, the claim will be processed as an adult claim.	If a claim is being submitted for payment, you must mark "Statement of Actual Services" in Block 1 of the claim form.  Claims for payment that are sent to Molina Medicaid Solutions should never include radiographs.
2	Predetermination / Preauthorization Number	<b>Situational</b> – Enter the prior authorization number assigned by Medicaid when submitting a claim for services that require prior authorization.	
3	Company / Plan Name, Address, City, State, Zip Code	Situational – Enter the primary payer information if applicable.	
4	Other Dental or Medical Coverage?	Situational – If yes, complete Block 9.	
5	Name of Policyholder/Subscriber in #4 (Last, First, Middle Initial, Suffix)	Situational.	
6	Date of Birth (MM/DD/CCYY)	Situational.	
7	Gender	Situational.	
8	Policyholder/Subscriber ID	Situational.	
9	Plan/Group Number	Situational –  If there is other coverage, the state assigned 6-digit TPL carrier code is required in this block. This code is returned through MEVS recipient eligibility inquiries as the Network Plan Identifier. The MEVS application is located on the secure portal of the web site, <a href="www.lamedicaid.com">www.lamedicaid.com</a> . (The carrier code list can be found at <a href="www.lamedicaid.com">www.lamedicaid.com</a> under the Forms/Files link)  If the provider has chosen to bill the third party and Medicaid, an explanation of benefits must be attached to the claim filed with Medicaid.	

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**CHAPTER 40: RURAL HEALTH CLINICS** 

Locator #	Description	Instructions	Alerts
10	Patient's Relationship to Person Named in #5	Situational.	
11	Other Insurance Company / Dental Benefit Plan Name, Address, City, State, Zip Code	Situational.	
12	Policyholder/Subscriber Name (Last, First, Middle Initial, Suffix) Address, City, State, Zip Code	Required Enter the recipient's last name, first name, and middle initial exactly as verified through REVS or MEVS.  Recipient's address is optional.	
13	Date of Birth (MM/DD/CCYY)	Required Enter the recipient's eight-digit date of birth in month, day, and year (MM/DD/CCYY). If there is only one digit in a field, precede that digit with a zero.	
14	Gender	Optional – Check appropriate block.	
15	Policyholder/Subscriber	Required Enter the thirteen-digit Medicaid ID number as obtained from REVS or MEVS.	
10	ID	Do not use the sixteen-digit Card Control Number (CCN) from the recipient's Medicaid card.	
16	Plan / Group Number	Situational.	
17	Employer Name	Situational.	
18	Relationship to Policyholder/Subscriber in #12 above.	Situational.	
19	Student Status	Situational.	
20	Name (Last, First, Middle Initial, Suffix) Address, City, State, Zip Code	Situational. This field should be used only when other private insurance is primary.  Note: The Medicaid recipient's name is required to be entered in Block 12.	
21	Date of Birth (MM/DD/CCYY)	Situational.	
22	Gender	Situational.	
23	Patient ID / Account #	Optional – Enter a Patient ID/Account Number if one has been assigned by the dentist. If entered, this identifier will appear on the Remittance Advice.	
23	(Assigned by Dentist)	The Patient ID/Account Number may consist of letters and/or numbers, and it may be a maximum of 20 characters.	
24	Procedure Date (MM/DD/CCYY)	Required Enter the date the service was performed in month, day, and year (MM/DD/CCYY). If there is only one digit in a field, precede that digit with a zero.	
	(	A service must have been performed/delivered before billing Medicaid for payment.	

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**CHAPTER 40: RURAL HEALTH CLINICS** 

Locator #	Description	Instructions	Alerts
25	Area of Oral Cavity	Situational – Enter the oral cavity designator when applicable for a specific procedure. Refer to the Dental Services Manual, Dental Fee Schedule for specific requirements regarding oral cavity designator.  If an oral cavity designator is required by Medicaid, do not enter a tooth number or letter in Block 27.	Only one tooth number/letter or oral cavity designator is allowed per claim line. Refer to the applicable dental program policy and/or dental program fee schedule for specific requirements regarding tooth number/letter or oral cavity designator.
26	Tooth System	Leave Blank	
27	Tooth Number(s) or Letter(s)	Situational – Enter a tooth number or letter when applicable for a specific procedure. Refer to the Dental Services Manual, Dental Fee Schedule for specific requirements regarding tooth number or letter.  If a tooth number or letter is required by Medicaid, do not enter an oral cavity designator in Block 25.	Only one tooth number/letter or oral cavity designator is allowed per claim line. Refer to the applicable dental program policy and/or dental program fee schedule for specific requirements regarding tooth number/letter or oral cavity designator.
28	Tooth Surface	Situational – Enter tooth surface(s) when procedure code reported directly involves one or more tooth surfaces. Enter up to five of the following codes:  B = Buccal D = Distal F = Facial I = Incisal L = Lingual M = Mesial, and O = Occlusal  Duplicate surfaces are not payable on the same tooth for most services. Refer to the Dental Services Manual for more information.	

**CHAPTER 40: RURAL HEALTH CLINICS** 

Locator #	Description	Instructions	Alerts
29	Procedure Code	Required – Enter the all-inclusive encounter code (D0999) on the first line then enter the appropriate dental procedure codes from the current version of Code on Dental Procedures and Nomenclature. The Medicaid reimbursable codes are located in the Medicaid Dental Services Manual, Dental Fee Schedule.	REMINDER: The all inclusive encounter code (D0999) must be entered on the 1st line of the claim form. Tooth number/letter, surface or oral cavity designator is not required for this line. In addition to the encounter information, it is necessary to indicate on subsequent lines of the claim form, the specific dental services provided by entering the individual procedures, including all appropriate line item information for each service rendered.
30	Description	Required – Enter the description of the service performed.	
31	Fee	Required Enter the dentist's full (usual and customary) fee for the dental procedure reported.	
32	Other Fee(s)	Leave Blank	
33	Total Fee	Required – Total of all fees listed on the claim form.	
34	(Place an 'X' on each missing tooth)	Situational – Complete if applicable.  Report missing teeth on each claim submission. Indicate all missing teeth with an "X". Indicate teeth to be extracted with an "/".  In the following circumstances, this information is required:  If the claim is for the Adult Denture Program.  If the claim is for the EPSDT Dental Program when requesting a prosthetic, space maintainer or root canal therapy.	

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**CHAPTER 40: RURAL HEALTH CLINICS** 

Locator #	Description	Instructions	Alerts
		<b>Situational</b> – Enter the amount paid by the primary payor if block 9 is completed.	
		Write the words "Carrier Paid" and the amount that was paid by the carrier (including zero [\$0] payment) in this block.	
35	Remarks	Enter any additional information <b>required</b> by Medicaid regarding requested services (including description of the patient management techniques used for which a patient management fee is billed; reason for hospitalization requests, or any additional information that the provider needs to include).	
		For prior authorization requests, if the information <b>required</b> in the remarks section of the claim form exceeds the space available, the provider should include a cover sheet outlining the information required to document the requested services. If a cover sheet is used, please be sure it includes the date of the request, the recipient's name and Medicaid ID # and the provider's name and Medicaid ID #. A copy of this cover sheet, along with a copy of the request for prior authorization, should be kept in the patient's treatment record.	ed be ure ad : st
36	Authorizations	Optional.	
37	Authorizations	Optional.	
38	Place of Treatment	Situational – Check the applicable box if services are to be or were provided at a location other than the address entered in Block 48.	
30	Place of Treatment	If services were provided at a location other than the address entered in Block 48, completion of this block and Block 56 is <b>required</b> .	
		Situational – Enter 00 to 99 in applicable boxes.	
39	Number of Enclosures	Claims submitted for prior authorization are <b>required</b> to contain the identified attachments.	
		Claims submitted for payment should not contain any of the attachments listed in Block 39.	
		Situational – Complete if applicable.	
40	Is Treatment for Orthodontics?	Claims requesting comprehensive orthodontic services are required to enter information in this block.	
		Refer to the Dental Services Manual for guidelines regarding comprehensive orthodontic services.	

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**CHAPTER 40: RURAL HEALTH CLINICS** 

Locator #	Description	Instructions	Alerts
41	Date Appliance Placed	Situational.	
42	Months of Treatment Remaining.	Situational.	
43	Replacement of Prosthesis	<b>Situational</b> – Check appropriate box if applicable; if checked, complete Block 44 if known.	
44	Date Prior Placement	<b>Situational</b> – If Block 43 is checked and if known, enter the appropriate eight-digit date in month, day and year (MM/DD/CCYY).	
45	Treatment Resulting from	Situational – If the claim is the result of Occupational Illness / Injury, Auto Accident, or Other Accident, then this Block is required. Check the appropriate box.	
46	Date of Accident (MM/DD/CCYY).	<b>Situational</b> . If Block 45 is completed, then this block is <b>required</b> . Enter the eight-digit date in month, day and year (MM/DD/CCYY).	
47	Auto Accident State	<b>Situational</b> . If Auto Accident is checked in Block 45, this block is <b>required</b> . Enter the state in which the auto accident occurred.	
48	Billing Dentist Name, Address, City, State, Zip Code	Required. Enter the name of the individual dentist if the payment is being made to an individual dentist. Enter the group name if the payment is being made to a dental group.  Enter the full address, including city, state and zip code, of the dentist or dental group to whom payment is being made.	
49	NPI	Optional – Enter the billing provider's 10-digit NPI number.	
50	License Number	Optional.	
51	SSN or TIN	Optional.	
52	Phone Number	Required Enter the phone number for the billing dental provider.	
52A	Additional Provider ID	Required – Enter the 7-digit Medicaid Provider ID of the billing dental provider.	
53	Signature	Optional.	
54	NPI	Optional – Enter the 10-digit NPI of the treating (attending) dental provider	
55	License Number	Required – Enter the license number of the treating (attending) dental provider.	

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**CHAPTER 40: RURAL HEALTH CLINICS** 

Locator #	Description	Instructions	Alerts
56	Address, City, State, Zip Code	Situational – Enter the full address, including city, state and zip code, where treatment was performed by treating (attending) dental provider, if different from Block 48.	
56A	Provider Specialty Code	Optional.	
57	Signature	Optional.	
58	NPI	Optional – Enter the 10-digit NPI of the treating (attending) dental provider	

**CHAPTER 40: RURAL HEALTH CLINICS** 

APPENDIX D: CLAIMS FILING PAGE(S) 30

# **Example of ADA Claim Form**

ADIA. Dental Claim	Form						1404.07.00	
HEADER INFORMATION							MSA 07-02 Attachment 1	
Type of Transaction (Mark all application)				- 1				
X Statement of Actual Services	Flequer	st for Predeterminatio	n/Preauthorizatio	28				
X EPSOT/Title XIX								
2. Predetermination/Preauthorization N	Number				POLICYHOLDER/SUBSCRIB			
123456789					<ol> <li>Policyholdes/Subscriber Name (</li> </ol>	Last, First, Middle Init	ial, Suffix), Address, City, State, 2	Zip Code
INSURANCE COMPANY/DENTA	L BENEFIT PLA	AN INFORMATION	N		Brown, Wade			
<ol><li>Company/Plan Name, Address, City,</li></ol>	State, Zip Code				8269 Chilly Rd			
l				- 1		_		
				- 1	Winter, LA 7000			
				1	08/14/2004	14. Gender	15. Policyholder/Subscriber IC	
				$\rightarrow$		X m De	123456789012	23
OTHER COVERAGE					16. Plan/Group Number	17. Employer Name		
4. Other Dental or Medical Coverage?	200		(Complete 5-11)	-				
<ol> <li>Name of Policyholdes/Subscriber in r</li> </ol>	#4 (Last, First, Mid	idle Initial, Suffix)			PATIENT INFORMATION		19. Student	
					18. Retationship to Policyholder/Sut			
6. Date of Birth (MM/OD/CCYY)	7. Gender	8. Policyholder/Su	oscriber ID (SSN)		Self Spouse			PTS
A Files Course Marrier		Sonship to Person No	med in PS		20. Name (Last, First, Middle Initial,	outry, Address, City	anni, ap cool	
9. Plan Group Number TPL Carrier Code	C Set C		_					
11. Other Insurance Company/Dental B		Spouse Deg		440				
11. Other incurance company/cental is	peneric Pran Harrier,	, Address, City, scale,	.zp-coss	- 1				
				- 1	21. Date of Birth (MIMIDD/CCYY)	22. Gender	23. Patient ID/Account # (Assig	med by Deelish
				l'	C1. Date of deal (MMCGFCC11)		EJ. PRIORI INTROMORE P (POIN)	greatly becaute
RECORD OF SERVICES PROVI	250			_		L		
		To all the second	44 7000					
24. Procedure Date of Olal (MMODICOYY) Cavely	26. Tooth System	Tooth Number(s) or Letter(s)	28. Tooth Surface	29. Procedure Code	<b>'</b>	30. Description		31. Fee
1/14/12				D0999	Encounter - A	II Inclusiv		100:00
2 1/14/12 10				D4341	Encounter - A Periodontal S	caling and	Root Planing	110 00
1/14/12	13			D2954	Post & Core	ouning unio	Troot Franking	94 00
4 1/14/12	15			D2931	Stainless Stee	LCrown		140 00
5				DESC	Ottomic 33 Otto			140.00
6								
7								
8								
9								
10								
MISSING TEETH INFORMATION			Pemarert			Primary	32. Other	
34. (Place an 'X' on each missing tooth)	1 2 3	4 5 6 7	8 9 10	11 12 13	3 14 15 16 A B C	DEFG	H I J Fee(X)	
or, y ase at x or each making took	32 31 30	29 28 27 20	25 24 23	22 21 20	19 18 17 T S R	Q P O N	M. L. K. 33.Total Fee	444 00
35. Remarks   F.T.D.L. invol.	underweit	to the wes	de #Car	rior Dai	id" and oneor the		said butthe TDI	horo
IF TPL INVOI	ved. writ	te the wor	us Car		id" and enter the			. nere.
AUTHORIZATIONS					ANCILLARY CLAIM/TREATM	ENT INFORMATION		
35. I have been informed of the treatmochanges for dential services and material the treating dential or dential practice in such changes. To the extent permitted tenformation to carry out payment activities.	ent plan and associ als not paid by my	sated fees. I agree to dental benefit plan, u	be responsible to miess prohibited b	or all try lew, or	58. Place of Treatment		39. Number of Einclosure Radiographic One inv	rs (00 to 99) speci Modelini
the treating dentist or dental practice to such charges. To the extent permitted to	as a contractual ag by law. I consent to	preement with my pla your use and disclo	n prohibiting all or sure of my protect	a portion of ted health	Provider's Office Hospi	tal ECF Of	her	
information to carry out payment activiti	ties in connection v	with this claim.	,,,		40. Is Treatment for Orthodontics?		41. Date Appliance Placed	(MM/DD/CCYY)
x					No (8kip 41-42) Yes			
Patient/Quardian signature		D	ste	- 1	42. Months of Treatment 43. Repl	acement of Prosthesi	17 44. Date Prior Placement (	MM/DD/CCYY)
37. I hereby authorize and direct payment of	of the dental benefits	otherwise payable to n	ne, directly to the be	fow named	No.	Yes (Complete 4	0	
dential or dental entity.				- 1	45. Treatment Resulting from			
X			Mo	ŀ	Occupational illness/injury  45. Date of Accident (MMCD/CCV)	Auto so	ident Other accider 47. Auto Accide	
Subscriber signature			2.00	$\overline{}$		-		ML USER
BILLING DENTIST OR DENTAL ENTITY (Leave blank if dentist or dental entity is not submitting claim on behalf of the patient or insuredisubscriber)				TREATING DENTIST AND TR			d samina en Weir	
48. Name, Address, City, State, Zip Cox					<ol> <li>I hereby certify that the procedure viols) or have been completed.</li> </ol>	and marcanes by date	progress (or procedures the	a regare munipole
XYZ Dental Group				Dr Mary Clea	inteeth.	3/14/12		
•			- 13	X Signed (Treating Dentist)		Date		
8956 No Cavity Av					54. NP11234567890	65.11	onse Number 99999	
Smiley, LA 700000	)				56. Address, City, State, Zip Code		Provider any Code	
49.NPI 50	License Number	51 664	N or TIN		or number, one ware, all code	Speci	ally Code	
1987654321	Course Manager	31.30						
52. Phone (222)999-44	144	52A Additional Provider ID 1	234567		57. Phone ( ) -	58. A	1987654	
© 2006 American Dental Asso		Provider ID	23430/		rwittoer 1 7 "	P		1-800-047-4746
1400 Clama or ADA Control Cinim Ford	TO MAKE THOSE IN	100 14040					or on cetine at a	www.adacatalog.co

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APPENDIX D: CLAIMS FILING PAGE(S) 30

# EPSDT Dental Services Adjustment/Void (209) and Adult Dental Services Adjustment/Void (210) Form

The EPSDT Dental Services 209 Adjustment/Void form (revision date 10/04) must be used when submitting adjustments/voids for EPSDT Dental Program services for all dates of service.

Additionally, when submitting adjustments/voids for the Adult Denture Program or Expanded Dental Services for Pregnant Women Program for all dates of service, dental providers must use the Adult Dental Services 210 Adjustment/Void form (revision date 10/04).

For both adjustment/void forms, the Form Locator 15 has been renamed as "Patient I.D./Account# Assigned by Dentist". If the patient's account (medical record) number is entered here, it will appear on the Medicaid Remittance Advice. It may consist of letters and/or numbers, and it may be a maximum of 20 positions.

Providers can obtain these forms from Molina Medicaid Solutions or through the Louisiana Medicaid website at <a href="www.lamedicaid.com">www.lamedicaid.com</a>. Instructions for completing the forms can also be obtained on the Medicaid website or within this document.

**CHAPTER 40: RURAL HEALTH CLINICS** 

APPENDIX D: CLAIMS FILING PAGE(S) 30

# **Instructions for Completing 209 Adjustment/Void Form (EPSDT)**

Locator #	Description	Instructions	Alerts
1	Adj/Void	Check the appropriate box.	
2 3 4	Patient's Last Name First Name MI	Adjust - Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
5	Medical Assistance ID Number	Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim.  Void - Enter the information exactly as it appeared on the original invoice.	
6	Patient's Address	Adjust - Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
7	Date of Birth	Adjust - Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
8	Sex	Adjust - Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
9-14		Not Required	
15	Patient ID/Account Number (Assigned By Dentist)	Adjust – Enter the information exactly as it appeared on the original invoice  Void – Enter the information exactly as it appeared on the original invoice	
16	Pay to Dentist or Group	Adjust – Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
17	Pay to Dentist or Group Provider No.	Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim.  Void – Enter the information exactly as it appeared on the original invoice	
18	Are X-Rays Enclosed	Not required	
19	Treatment Necessitated By	Adjust - Enter the information exactly as it appeared on the original invoice.  Void - Enter the information exactly as it appeared on the original invoice.	

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APPENDIX D: CLAIMS FILING PAGE(S) 30

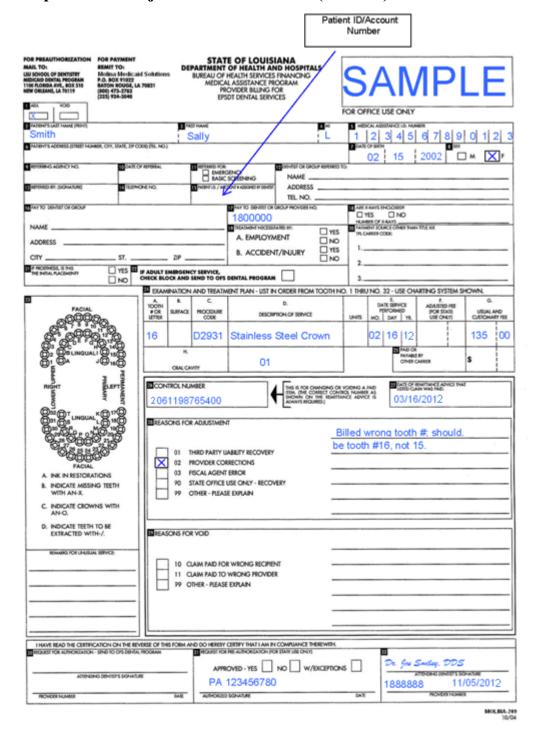
Locator #	Description	Instructions	Alerts
20	Payment Source Other Than Title XIX	Adjust - Enter the information exactly as it appeared on the original invoice unless the information is being adjusted to indicate payment has been made by a third party insurer. If TPL is involved, enter the 6-digit TPL carrier code.  Void - Enter the information exactly as it appeared on the original invoice.	
21, 22		Leave these spaces blank	
23	Diagram	Not required	
24	Examination and Treatment Plan	,	
25	Paid or Payable by Other Carrier	Adjust - Enter the information exactly as it appeared on the original invoice, unless this information is being adjusted to indicate payment has been made by a third party insurer. If such payment has been made, indicate the amount paid, even if zero (\$0).  Void - Enter the information exactly as it appeared on the original invoice	
26	Control Number	Enter the control number assigned to the claim on the Remittance Advice that reported the claim as paid/approved.	
27	Date of Remittance Advice	Enter the date of the Remittance Advice that paid or denied claim	
28, 29	Reasons for Adjustment/Void	Check the appropriate box and give a written explanation, when applicable.	
30	Request for Authorization	Leave this space blank.	
31	Request for Prior Authorization	Enter the 9 digit PA number assigned by Medicaid on the authorized signature line when submitting for a service that requires prior authorization	
32	Attending Dentist's Provider Number	The provider number must be entered.	

If a new procedure or corrected procedure is entered on the adjustment form, and the new or corrected procedure requires authorization, the completed adjustment form should be submitted to the dental consultants for authorization prior to being submitted to Molina Medicaid Solutions for adjustment. If the code was submitted on the original invoice, and prior authorization was already obtained for the procedure, the provider does not need to submit the adjustment for approval.

**CHAPTER 40: RURAL HEALTH CLINICS** 

APPENDIX D: CLAIMS FILING PAGE(S) 30

#### **Example of 209 Adjustment/Void Form (EPSDT)**



**CHAPTER 40: RURAL HEALTH CLINICS** 

APPENDIX D: CLAIMS FILING PAGE(S) 30

# **Instructions for Completing 210 Adjustment/Void Form (Adult)**

Locator #	Description	Instructions	Alerts
1	Adj/Void	Check the appropriate box.	
2 3 4	Patient's Last Name First Name MI	Adjust - Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
5	Medical Assistance ID Number	Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim.  Void - Enter the information exactly as it appeared on the original invoice.	
6	Patient's Address	Adjust - Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
7	Date of Birth	Adjust - Enter the information exactly as it appeared on the	
8	Sex	Adjust - Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
9-14		Not Required	
15	Patient ID/Account Number (Assigned By Dentist)	Adjust – Enter the information exactly as it appeared on the original invoice  Void – Enter the information exactly as it appeared on the original invoice	
16	Pay to Dentist or Group	Adjust – Enter the information exactly as it appeared on the original invoice  Void - Enter the information exactly as it appeared on the original invoice	
17	Pay to Dentist or Group Provider No.	Adjust - Enter the information exactly as it appeared on the original invoice. If you wish to change this number, you must first void the original claim.  Void – Enter the information exactly as it appeared on the original invoice	
18	Are X-Rays Enclosed	Not required	
19	Treatment Necessitated By	Adjust - Enter the information exactly as it appeared on the original invoice.  Void - Enter the information exactly as it appeared on the original invoice.	

ISSUED: REPLACED:

08/01/12 12/01/10

**CHAPTER 40: RURAL HEALTH CLINICS** 

APPENDIX D: CLAIMS FILING

PAGE(S) 30

Locator #	Description	Instructions	Alerts
20	Payment Source Other Than Title XIX	Adjust - Enter the information exactly as it appeared on the original invoice unless the information is being adjusted to indicate payment has been made by a third party insurer. If TPL is involved, enter the 6-digit TPL carrier code.  Void - Enter the information exactly as it appeared on the original invoice.	
21		Not required	
22		Leave blank	
23	A-G	Adjust – Enter the information exactly as it appeared on the original invoice unless this information is being adjusted.  Void - Enter the information exactly as it appeared on the original invoice	
24	Paid of Payable by Other Carrier	Adjust – Enter the information exactly as it appeared on the original invoice, unless this information is being adjusted to indicate payment has been made by a third party insurer. If such payment has been made, indicate the amount paid, even if zero (\$0).  Void - Enter the information exactly as it appeared on the original invoice	
25	Other Information	Leave blank	
26	Control Number	Enter the control number assigned to the claim on the Remittance Advice that reported the claim as paid/approved.	
27	Date of Remittance Advice	Enter the date of the Remittance Advice that paid or denied claim	
28, 29	Reasons for Adjustment/Void	Check the appropriate box and give a written explanation, when applicable.	
30	Request for Authorization	Leave this space blank.	
31	Request for Prior Authorization	Enter the 9 digit PA number assigned by Medicaid on the authorized signature line when submitting for a service that requires prior authorization	
32	Attending Dentist's Provider Number	The provider number must be entered.	

If a new procedure or corrected procedure is entered on the adjustment form, and the new or corrected procedure requires authorization, the completed adjustment form should be submitted to the dental consultants for authorization prior to being submitted to Molina Medicaid Solutions for adjustment. If the code was submitted on the original invoice, and prior authorization was already obtained for the procedure, the provider does not need to submit the adjustment for approval.

**CHAPTER 40: RURAL HEALTH CLINICS** 

APPENDIX D: CLAIMS FILING PAGE(S) 30

# Example of 210 Adjustment/Void Form (Adult)

						Numbe		
FOR PREAUTHORIZATION MAE, TO: USU SONDO, OF DENTETIN' MEDICAD DENTE, PROGRAM 1100 PLORGA, RC, BOX 510 NEW DISLAND, LA 70119  ADJ. VOID	FOR PAYME REMIT TO: Molina Mex P.O. 80x 900 84704 ROUGE 800; 473-276 (225) 924-504	licald Solutions BI LA70821	VARTMENT UREAU OF H MEDICAL PRO	ATE OF LOUISIANI OF HEALTH AND WEALTH SERVICES I L ASSISTANCE PRO DVIDER BILLING FOI LT DENTAL SERVICE	HOSPITALS FINANCING GRAM R	SA	<b>M</b> F	PLE
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CITY		ST ZP		A. EMPLOYMEN	r = ;	nes .		
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TEETH TO BE OF	LAGREDA			EEVON				
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			APPROV			EPTIONS	Dr. Goo Smill	
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								MOLINA