

CHAPTER 40: RURAL HEALTH CLINICS**APPENDIX A: CONTACT INFORMATION****PAGE(S) 1****CONTACT INFORMATION**

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
Louisiana Department of Health (LDH)	Receives annual notice of Medicare certification as a Rural Health Clinic (RHC)	LDH Bureau of Health Services Financing (BHSF) Medicaid Policy and Compliance P.O. Box 91030 Baton Rouge, LA 70821-9030
Gainwell Technologies PA Unit	Receives prior authorization (PA) requests for extension of beneficiary's maximum allowed annual outpatient visits	Gainwell Technologies Prior Authorization Unit P.O. Box 14919 Baton Rouge, LA 70898-4919
Gainwell Technologies Provider Relations Unit	Provides assistance with questions regarding billing information	Gainwell Technologies Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821
Gainwell Technologies Claims Processing Unit	Processes Medicare crossover claims	Gainwell Technologies P. O. Box 91023 Baton Rouge, LA 70821
MEVS/REVS	Verifies beneficiary eligibility	www.lamedicaid.com
Division of Administrative Law – Health and Hospitals Section	Receives appeal requests	Division of Administrative Law - Health and Hospitals Section P. O. Box 4189 Baton Rouge, LA 70821-4189 (225) 342-0443 Fax: (225) 219-9823 Phone for oral appeals: (225) 342-5800
LeBlanc, Robertson, Chisholm & Associates, LLC (LRCA, LLC)	Receives annual cost reports	http://lrcaudit.com
Professional Services Fee Schedule	Reimbursement information relative to adjunct codes	www.lamedicaid.com following “Fee Schedules” then “Professional Services” links

See <http://www.cms.hhs.gov/Manuals/PBM/list.asp> for information concerning the Health Insurance Manual 15 (HIM-15).