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**CHAPTER 38: RESIDENTIAL OPTIONS WAIVER**

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**SECTION 38.9: REIMBURSEMENT****PAGE(S) 2**

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### **REIMBURSEMENT**

Providers of Residential Options Waiver (ROW) services must utilize the Health Insurance Portability and Accountability Act (HIPAA) compliant billing procedure code and modifier, when applicable. Refer to Appendix E for information about procedure code, unit of service and current reimbursement rates.

Up to two beneficiaries may choose to share Community Living Support services if they share a common provider of this service. Community Living Support services may share a direct support worker (DSW) across two waivers: the Children's Choice Waiver (Family Supports) and/or New Opportunities Waiver (individual and family supports). However, sharing a DSW at the same time across all three waivers is not allowed.

The claim submission date cannot precede the date the service was rendered.

All claims for ROW services shall be filed by electronic claims submission 837P or on the CMS 1500 claim form.

#### **Electronic Visit Verification**

An electronic visit verification (EVV) system has been implemented for some ROW services. The following services are required to be electronically clocked in/out of the LaSRS® system. Providers who have an existing EVV program that has been approved by the Office of Citizens with Developmental Disabilities (OCDD) and Bureau of Health Services Financing (BHSF) will be exempted from using the Louisiana Service Reporting System (LaSRS®) system for these services.

Providers who fail to use an approved EVV system for services may be subject to payment hold and/or denial of reimbursement.

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**SECTION 38.9: REIMBURSEMENT****PAGE(S) 2**

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Services in LaSRS® for Electronic Clock In/Out
Day Habilitation Services (all services)
Prevocational Services (all services)
Supported Employment (all services)
Respite Care Services- Out of Home
Transportation for Day Habilitation and Supported Employment
Community Living Support (all services)
Professional Services - Physical Therapy
Nursing Services
Adult Day Health Care Center Based Services (ADHC)
Support Coordination

EVV options are:

1. Mobile Application accessed on a cell phone or tablet with internet connectivity;
2. Landline telephone in the home of the beneficiary; or
3. FOB security device is kept in home at all times used to verify clock in/clock out times.

The EVV Connectivity Form may be used in area with limited or no internet/cell phone connectivity. **The ONLY legitimate reason to complete a connectivity form is for poor or no internet/cell phone services where service delivery occurs.**

### **Direct Support Worker Wage Floor for Medicaid HCBS for Intellectual and Developmental Disabilities**

Medicaid has established a Direct Support Worker Wage floor. Provider agencies must follow these rules and pay the DSW as directed by Medicaid. The current wage floor can be found in the Louisiana Administrative Code and the OCDD on the OCDD website. Providers will be responsible for following this directive.