

## CHAPTER 38: RESIDENTIAL OPTIONS WAIVER

## APPENDIX C: CONTACT INFORMATION

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## CONTACT INFORMATION

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
<b>Bureau of Health Services Financing Health Standards Section</b>	Office to contact to report changes that affect provider license	BHSF/Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (225) 342-0138 Fax: (225) 342-5292
<b>Division of Administrative Law – Health and Hospitals Section</b>	Office to contact to file an appeal request	Division of Administrative Law - Health and Hospitals Section P. O. Box 4189 Baton Rouge, LA 70821-4189 (225) 342-0443 Fax: (225) 219-9823 Phone for oral appeals: (225) 342-5800
<b>Provider Enrollment Section</b>	Office to contact to report changes in agency ownership, address, telephone number or account information affection electronic funds transfer	Molina Medicaid Solutions Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370
<b>Provider Relations Unit</b>	Office to contact to obtain assistance with questions regarding billing information	Molina Medicaid Solutions Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783
<b>Office of Community Services - Local Child Protection Hotline</b>	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient under the age of 18	Refer to the Department of Children and Family Services website at: <a href="http://www.dss.la.gov">http://www.dss.la.gov</a> under the “Report Child Abuse/Neglect” link
<b>Adult Protective Services</b>	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 18-59 or an emancipated minor	Department of Health and Hospitals Office of Aging and Adult Services 1-800-898-4910 or (225) 342-9057
<b>Elderly Protective Services</b>	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a recipient age 60 or older	Governor’s Office of Elderly Affairs 1-800-259-4990

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Contact information for OCDD offices including State, Regional, and Waiver is located at:

<http://new.dhh.louisiana.gov/index.cfm/page/134/n/137>