

**CHAPTER 43: SUPPORTS WAIVER****APPENDIX C: CONTACT INFORMATION****PAGE(S) 2****CONTACT INFORMATION****Office for Citizens with Developmental Disabilities and Local Governing Entities**

Contact information for the central office and the regional local governing entities (LGEs) is found on the Office for Citizens with Developmental Disabilities (OCDD) website at:

<http://dhh.louisiana.gov/index.cfm/page/134/n/137>.

**Appeals**

OFFICE NAME	TYPE OF ASSISTANCE	CONTACT INFORMATION
<b>Louisiana Department of Health (LDH) Health Standards Section</b>	Office to contact to report changes that affect provider license	Health Standards Section P.O. Box 3767 Baton Rouge, LA 70821 or (225) 342-0138 Fax: (225) 342-5073
<b>Division of Administrative Law – Health Section</b>	Office to contact to file an appeal request	Division of Administrative Law - Health Section P. O. Box 4189 Baton Rouge, LA 70821-4189 (225) 342-5800 Fax: (225) 219-9823
<b>Gainwell Technologies (formerly Molina) Provider Enrollment Section</b>	Office to contact to report changes in agency ownership, address, telephone number or account information affecting electronic funds transfer	Gainwell Technologies Provider Enrollment Section P. O. Box 80159 Baton Rouge, LA 70898-0159 (225) 216-6370
<b>Gainwell Technologies (formerly Molina) Provider Relations Unit</b>	Office to contact to obtain assistance with questions regarding billing information	Gainwell Technologies Provider Relations Unit P. O. Box 91024 Baton Rouge, LA 70821 1-800-473-2783 or 225-924-5040
<b>Department of Children and Family Services – Local Child Protection Hotline</b>	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary under the age of 18	Refer to the Department of Children and Family Services website at: <a href="https://www/dcfs.louisiana.gov">https://www/dcfs.louisiana.gov</a> under the “Report Child Abuse/Neglect” link

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<b>Adult Protective Services</b>	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary aged 18-59 or an emancipated minor	Louisiana Department of Health Office of Aging and Adult Services 1-800-898-4910
<b>Elderly Protective Services</b>	Office to contact to report suspected cases of abuse, neglect, exploitation or extortion of a beneficiary aged 60 or older	Governor's Office of Elderly Affairs <a href="http://goea.louisiana.gov">http://goea.louisiana.gov</a>