
CHAPTER 43: SUPPORTS WAIVER

SECTION: TABLE OF CONTENTS**PAGE(S) 4**

**SUPPORTS WAIVER
TABLE OF CONTENTS**

SUBJECT	SECTION
OVERVIEW	43.0
RECIPIENT REQUIREMENTS	43.1
Inactive Status	
Verifying Request Date	
Level of Care	
Recipient Discharge Criteria	
RIGHTS AND RESPONSIBILITIES	43.2
Freedom of Choice	
Notification of Changes	
Participation in Care	
Freedom of Choice of Support Coordination and Service Providers	
Voluntary Participation	
Compliance with Civil Rights	
Quality of Care	
Grievances/Fair Hearings	
Rights and Responsibilities Form	
SERVICE ACCESS AND AUTHORIZATION	43.3
COVERED SERVICES	43.4
Supported Employment	
Job Assessment	
Documentation Requirements	
Job Discovery and Development	
Documentation Requirements	
Staffing Ratios for Job Assessment, Discovery and Development	

CHAPTER 43: SUPPORTS WAIVER

SECTION: TABLE OF CONTENTS**PAGE(S) 4**

Job Assessment	
Job Discovery and Development	
Service Limits for Job Assessment, Discovery and Development	
Authorization of Services	
Initial Job Support and Retention	
Restrictions with Other Services	
Service Limits	
Staffing Ratios	
Additional Provider Responsibilities	
Place of Service	
Transportation	
Provider Qualifications	
Day Habilitation	
Place of Service	
Restrictions with Other Services	
Staffing Ratios	
Transportation	
Service Limits	
Authorization of Services	
Provider Qualifications	
Prevocational Services	
Place of Service	
Staffing Ratios	
Transportation	
Restrictions with Other Services	
Service Limits	
Provider Qualifications	
Respite	
Restrictions of Other Services	
Service Limits	
Provider Qualifications	
Habilitation	
Place of Service	
Staffing Ratios	
Restrictions with Other Services	

CHAPTER 43: SUPPORTS WAIVER

SECTION: TABLE OF CONTENTS**PAGE(S) 4**

Authorization of Service	
Service Limits	
Provider Qualifications	
Housing Stabilization Transition Services	
Standards	
Service Exclusions	
Service Limitations	
Reimbursement	
Housing Stabilization Services	
Standards	
Service Exclusions	
Service Limitations	
Reimbursement	
Personal Emergency Response Systems	
Service Limits	
Agency Provider Type	
Support Coordination	
Service Limits	
Provider Qualifications	

PROGRAM MONITORING**43.5**

On-Site Reviews	
Administrative Reviews	
Interviews	
Personnel Record Reviews	
Recipient Record Reviews	
Provider Staff Interviews	
Monitoring Report	
Corrective Action Report	
Informal Dispute Resolution (Optional)	
Fraud and Abuse	
Quality Management	

CHAPTER 43: SUPPORTS WAIVER

SECTION: TABLE OF CONTENTS

PAGE(S) 4

INCIDENTS, ACCIDENTS AND COMPLAINTS 43.6

Internal Complaint Policy

Complaint Disclosure Statement

Definition of Related Terms Regarding Incidents and Complaints

DEVELOPMENTAL DISABILITY LAW APPENDIX A

SERVICE PROCEDURE CODES/RATES APPENDIX B

CONTACT INFORMATION/REFERRAL APPENDIX C

FORMS AND LINKS APPENDIX D

CLAIMS FILING APPENDIX E