



ATTENTION ALL PROVIDERS: PROCESSING ERROR IMPACTED CLAIMS ON 01/21/14 RA

An error occurred during the weekly claims processing cycle last week which had the following impact on claims processed on your 01/21/14 RA:

- Adjustments or voids on the 1/21/14 remittance may have incorrectly denied with Error Code 799.
- Claims may have paid inappropriately because most duplicate edits and service limit edits did not apply due to the error.

Impacted original claims, adjustments and voids have been identified and will be recycled and appear on the RA of 01/28/14. The inappropriately paid claims and their replacement will have the first four digits of the ICN as 4019.

We apologize for any inconvenience that this error has caused.